

Find Doc

COMMUNICATION SKILLS FOR HOSPITALITY MANAGEMENT



Kanishka, 2012. Hardcover. Book Condition: New. Dust Jacket Condition: New. 1st Edition. Contents: Foreword. Preface. 1. Communication skills: an introduction. 2. Telephone handling: knowledge and skills. 3. Hotel management and administration. 4. Finance and banking services. 5. Reception and hospitality services. 6. Tourism and travel services. 7. Health care and medical tourism. 8. Sports and leisure tourism. 9. Legal matters and services. 10. Social welfare and community services. 11. Arts and literature. 12. General economic development. 13. Food and agribusiness....

Download PDF Communication Skills for Hospitality Management

- Authored by Jagmohan Negi, Gaurav M.J., Suniti and Ritushka
- Released at 2012



Filesize: 6.05 MB

Reviews

Absolutely essential study book. It is loaded with wisdom and knowledge I found out this ebook from my i and dad suggested this ebook to understand.

-- **Dr. Lera Spencer**

Without doubt, this is actually the best job by any publisher. It is written in basic phrases instead of difficult to understand. You will like the way the author publish this publication.

-- **Dr. Marvin Deckow**

Related Books

- Skills for Preschool Teachers, Enhanced Pearson eText - Access Card
Art appreciation (travel services and hotel management professional services and management expertise secondary vocational education teaching materials)
- supporting national planning book)(Chinese Edition)
YJ] New primary school language learning counseling language book of
- knowledge [Genuine Specials(Chinese Edition)
- Peter Rabbit: the Angry Owl - Read it Yourself with Ladybird: Level 2
- Big Machines - Read it Yourself with Ladybird: Level 2